

# Consumer Protection Alert

Service Alberta and Red Tape Reduction

# Unlicensed Prepaid Contractor Edmonton area

Name: Pedro Brito

### **Alternate Name:**

- Pedro Da Silva
- Alex Santos

### **Affiliated Businesses:**

- Pegasus Group Ltd.
- De-lux Commercial Services Ltd.
- Pro-Reno ContractinG
- 2326921 Alberta Corp doing business as Deseo Designs

### **Details**

The Consumer Investigations Unit is warning Albertans in the Edmonton area about an unlicensed prepaid contracting business called Pegasus Group Ltd., operated by Pedro Brito. He is known to use the name Pedro Da Silva or Alex Santos and also conducts business under the names De-Lux Commercial Services Ltd., Pro-Reno Contracting, and 2326921 Alberta Corp, doing business as Deseo Designs.

Brito has been convicted of engaging in unfair practices and for operating as an unlicensed prepaid contracting business.Brito is known to:

- Take deposits from consumers without having a prepaid contracting business licence.
- Provide contracts that do not align with consumer protection laws.
- Fail to provide refunds.
- Engage in unfair practices, which include taking actions and making statements that might reasonably deceive or mislead consumers.

### **Consumer Investigations Unit**

3rd Floor, Commerce Place, 10155-102 Street, Edmonton AB T5J 4L4 Suite 301, 7015 Macleod Trail SW, Calgary AB T2H 2K6



## **Consumer Tips / Instructions**

Prepaid contractors are required to be licensed with Service Alberta. Consumers are strongly encouraged to do their research prior to hiring a contractor for home renovations or repairs. This includes:

- Asking to see municipal and provincial business licences.
- Establishing the total cost of the project.
- Having a written contract in place that states clear project deliverables and timelines.

Anyone who is planning on hiring a contractor should review Service Alberta's Home Improvements tipsheet, located at <a href="https://open.alberta.ca/publications/home-improvements-what-you-need-to-know">https://open.alberta.ca/publications/home-improvements-what-you-need-to-know</a> and checking if a business had any enforcement action taken against it at: <a href="https://www.alberta.ca/lookup/business-enforcement-search-tool.aspx">https://www.alberta.ca/lookup/business-enforcement-search-tool.aspx</a>

If you suspect a contractor is unlicensed, contravening Alberta's consumer protection laws, or avoiding work commitments, report it at 1-877-427-4088.

Albertan

Classification: Public